

## Using the Clearswift Policy Migration Service

---



*'Best Content Security'*



*'Security Product  
of the Year'*

## Welcome to the Clearswift Policy Migration service

Transitioning to a new technology is never straight forward, but with the easy to use Clearswift gateway products the hardest part is migrating across your old content policy. That is why we have designed our policy migration service, our Clearswift product experts take your old MIMESweeper policy and rework it so that it can be directly uploaded into your new Clearswift SECURE Email Gateway making the transition as simple as possible.

This document details the 4 simple steps required to Migrate from Clearswift MIMESweeper for SMTP to Clearswift SECURE Email Gateway

1. Backup your existing MIMESweeper for SMTP policy
2. Send Clearswift a copy of your policy backup
3. Clearswift review and migrate the policy backup into the Email gateway format & return it to you
4. Load the migrated policy onto your SECURE Email Gateway

### Important information:

Clearswift Support E-mail: [support@clearswift.com](mailto:support@clearswift.com)

Clearswift Knowledge base: [kb.clearswift.com](http://kb.clearswift.com)

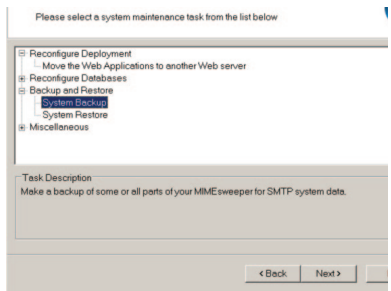
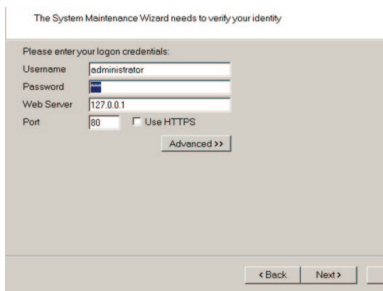
Non-Disclosure: [http://web2.clearswift.com/company/legal/support\\_tcs.aspx](http://web2.clearswift.com/company/legal/support_tcs.aspx)

## Step 1 - Backup your existing MIMEsweeper for SMTP policy

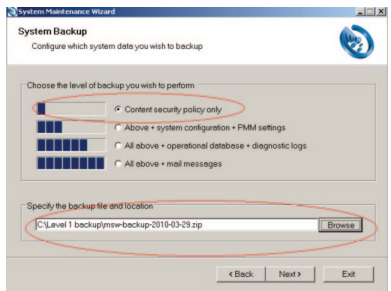
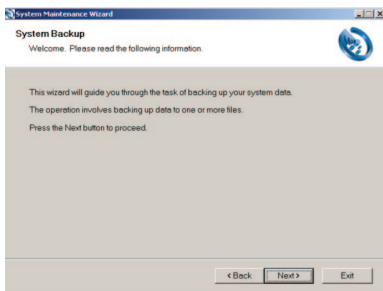
Go to start / All Programs / MIMEsweeper for SMTP / System Maintenance utility



Click Next and Log in to the system

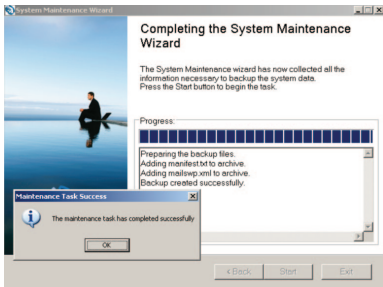


Select from Backup and Restore - System Backup



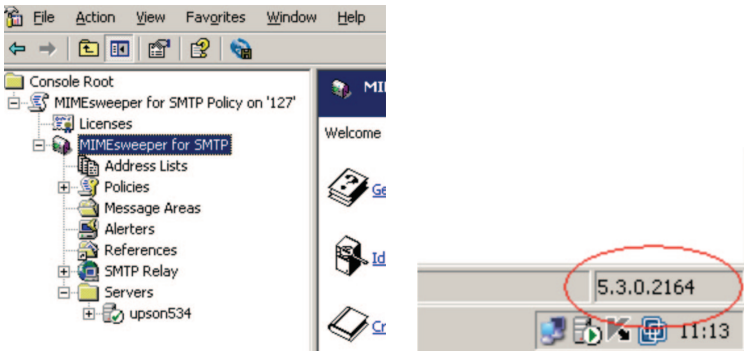
Click on the Radio Button - Content security policy only

Also - specify where the .zip file will be stored



Once the wizard is complete you should see the above. If this does not occur please contact Clearswift Support

To allow us to migrate your policy, we need to know the exact version of MIMesweeper for SMTP that you are currently running, to verify this, open the MIMesweeper Policy editor - Select the MIMesweeper for SMTP below licenses and above address lists:



With MIMesweeper for SMTP highlighted, the bottom right hand corner you will see the exact version of MIMesweeper.

## Step 2 - Send Clearswift a copy of your policy backup

Send a copy of your policy, together with the version of MIMESweeper currently deployed. Please send this to [support@clearswift.com](mailto:support@clearswift.com)

## Step 3 - Clearswift review and migrate the policy backup into the Email gateway format & return it to you

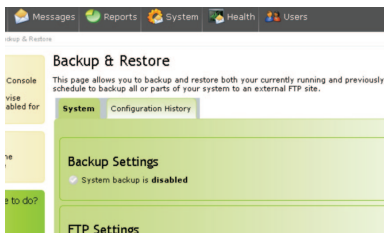
A member of the Clearswift team will be in contact once a review of the policy has been carried out to let you know when you can expect the policy to be returned. Whilst you wait, now would be a great time to install the SECURE Gateway and review the getting started guide, both can be found in the DVD pack, or downloaded from [www.clearswift.com/migrate](http://www.clearswift.com/migrate)

Some of the terms used in the Gateway differ from MIMESweeper for SMTP, to assist in gaining an understanding on the new product there is a Terminology Converter at the end of this document.

## Step 4 - Load the migrated policy onto your SECURE Email Gateway

Following the migration of your policy, Clearswift will supply you with a .BK file. You will need to import this file into the Clearswift SECURE Mail Gateway. To do this follow the below instructions:

Browse to <https://<servername>> where <servername> is the FQDN or IP address of your Gateway. Then select System / Backup and Restore / Configuration History:

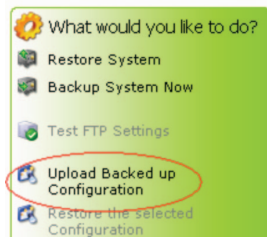


### Backup & Restore

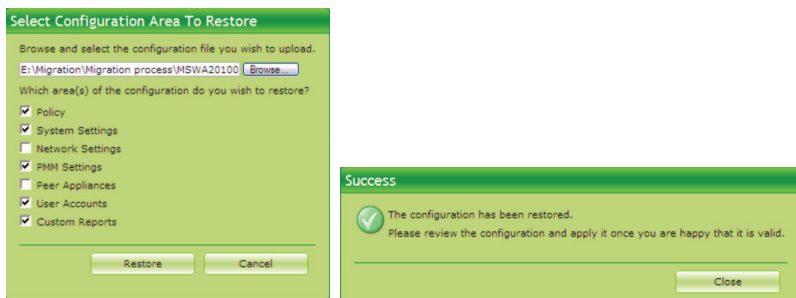
This page allows you to backup and restore both your currently running and previously schedule to backup all or parts of your system to an external FTP site.



On the left hand pane select, Upload Backed up Configuration



You will then be prompted for the location of the .BK file. Select restore:



Once the policy has been imported, this completes your migration to the SECURE Gateway. We would recommend you take the opportunity to review your policy to confirm that it still meets your business requirements.

## Accessing support

Should you experience any problems, our support team are there to assist, 24 hours a day, 7 days a week.

### Contacting Clearswift support...

Asia-Pacific (APAC)	+61 2 9424 1210
Japan	0800 400773
Germany	0800 1800 556
Europe	+44 (0)118 903 8200
US	+1 856 359 2170
Email	<a href="mailto:support@clearswift.com">support@clearswift.com</a>
Online	<a href="http://kb.clearswift.com">kb.clearswift.com</a>

## Compare our support packages

Clearswift support package/Included benefits	Standard	Advanced	Premium
24/7 telephone and email access to Clearswift's highly trained support team	•	•	•
Access to Clearswift's extensive, searchable knowledge base	•	•	•
Live service feeds	•	•	•
Automated updates and service packs	•	•	•
Helpful discussion forums	•	•	•
Tailored support with support account manager		• (phone only)	•
Pro-active support technology		•	•
Quarterly review		• (phone only)	•
Annual health check			•
Onsite support (limited to 2 days)			•

## Terminology convertor

### MIMESweeper for SMTP

Scenario  
 Scenario Folder  
 Classification / informs  
 Spamlogic Scenario  
 Message areas  
 References  
 Alerter's

### Mail Gateway

Content Rule  
 Mail policy Route  
 Informs  
 Spamlogic Settings  
 Disposal Action  
 Lexical Expressions  
 Disposal Action

### Description

Scan to be applied  
 A group of scans to be applied  
 Email notification  
 Anti Spam rules  
 Area for mails breaking the policy  
 Lists of words or expressions  
 Admin notifications SNMP

Get in Touch



**UK - International HQ**

Clearswift Limited  
1310 Waterside  
Arlington Business Park  
Theale  
Reading  
Berkshire  
RG7 4SA  
UK  
Tel : +44 (0) 118 903 8903  
Fax : +44 (0) 118 903 9000  
Sales: +44 (0) 118 903 8700  
Technical Support: +44 (0) 118 903 8200  
Email: [info@clearswift.com](mailto:info@clearswift.com)

**Australia**

Clearswift  
5th Floor  
165 Walker Street  
North Sydney  
New South Wales, 2060  
AUSTRALIA  
Tel : +61 2 9424 1200  
Fax : +61 2 9424 1201  
Email: [info@clearswift.com.au](mailto:info@clearswift.com.au)

**Germany**

Clearswift GmbH  
Amsinckstrasse 67  
20097  
Hamburg  
GERMANY  
Tel : +49 40 23 999-0  
Fax : +49 40 23 999-100  
Email: [info@clearswift.de](mailto:info@clearswift.de)

**Japan**

Clearswift K.K  
7F Hanai Bldg.  
1-2-9 Shibakouen,  
Minato-ku, Tokyo  
105-0011  
JAPAN  
Tel : +81 (3)5777 2248  
Fax : +81 (3)5777 2249  
Email: [info.jp@clearswift.co.jp](mailto:info.jp@clearswift.co.jp)

**Spain**

Clearswift España S.L.  
Cerro de los Gamos 1, Edif. 1  
28224 Pozuelo de Alarcón  
Madrid  
SPAIN  
Tel : +34 91 7901219 / +34 91 7901220  
Fax : +34 91 7901112  
Email: [info.es@clearswift.com](mailto:info.es@clearswift.com)

**United States**

Clearswift Corporation  
161 Gaither Drive  
Centerpointe  
Suite 101  
Mt. Laurel, NJ 08054  
UNITED STATES  
Tel : +1 856-359-2360  
Fax : +1 856-359-2361  
Email: [info@us.clearswift.com](mailto:info@us.clearswift.com)